

**SERVICE BRIEF**

# Network Monitoring Service

Why stop at your endpoints when you can have your entire network protected?

**A Step Beyond the Typical Network Monitoring**

*Does your business need the next level of remote monitoring and maintenance?*

Remote monitoring and maintenance is an excellent tool for ensuring that your business is able to make optimal use of the resources at its disposal. While this is traditionally known as a solution that applies to your workstations and servers, we carefully monitor the entire network infrastructure and every device that is a part of it. As a result, your business operations can see the benefits of a well-managed infrastructure supporting them.

A well-informed business is a successful business, which is why the data that remote monitoring and maintenance can reveal is so effective at improving the performance of an organization. Furthermore, like most things involving technology, your network infrastructure can quickly become complicated. Our network monitoring service makes it easier to keep track of your network and maintain its operation through the use of a variety of tools and resources, safely and securely.

**Network Maintenance**

*Your business' success relies on its ability to function.*

With our network monitoring service in place, we will be able to map out and monitor your entire infrastructure, not just your workstation endpoints. If a router is on the fritz, or there's an issue with another piece of your technology, we will be able to remotely fix it. By monitoring your bandwidth usage, we can identify and resolve issues that could impact your network's speed.

We will also keep an updated map of your network and full documentation, including your device settings and configurations. As for your network troubleshooting needs, we can track which devices have accessed what on your network, so any of our technicians can quickly resolve issues.

**Troubleshooting Capabilities**

*Making it easier to bounce back.*

Troubleshooting an issue isn't always the easiest thing to do. That's why our Network Monitoring features a variety of tools and other measures to get you moving in the right direction again. From the analysis, management, and (if needed) restoration capabilities of our scalable, cloud-based network infrastructure remote management tools, as well as its historical data record, you can be confident that your business network is never too far from being ready for you.

Reach out to GeekBox IT for more information about having your entire network managed.

**User Features**

*Fast Installation* - Once you sign your business up for our network monitoring services, you will very quickly see results and benefits

*Simple Subscription Model* - Rather than paying a large, up-front cost, our Network Monitoring services are delivered for a manageable and predictable monthly fee.

*Scalability* - Whatever the size of your network at a given moment, our tools are prepared to handle it, ensuring you get the anticipated bang for your buck.

**Benefits**

*Automated Inventorying* - Make sure you know about every device on your network with an instantly-generated, automated profile.

*Internal Password Management* - Our secure tools can be used to securely manage the credentials used to access your devices.

*Enhanced Mapping with Search* - Your entire network is carefully mapped out, with an included search function so you can locate a certain area upon it.

*Monitoring* - To ensure your network is running optimally, we will collect and analyze key data points to ensure its peak performance.

*Recorded Statistical Data* - By combining different statistics, we can provide you with greater insight into your network's health and security.

**Get proactive and call us TODAY!**

(336) 790-1000 | [geekboxit.com](http://geekboxit.com) | [sales@geekboxit.com](mailto:sales@geekboxit.com)

1250 Revolution Mill Drive Suite 166,  
Greensboro, NC, 27405